



Privacy policy

This privacy policy sets out how Atlantic Horizons Glamping and Camping (AH) uses and protects any information that you give us when you use this website. AH is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

AH may change this policy by updating this page. You should check this page from time to time to ensure that you are happy with any changes.

This policy is effective from 04/06/2020.

What information we collect

We may collect the following information:

- Name
- Contact information including email address and telephone numbers
- Demographic information such as address and postcode
- The service you require from us and when
- Any additional information you chose to provide
- Other information relevant to customer surveys and/or offers

What we do with the information we gather

We require this information to understand your needs and facilitate your booking, and in particular for the following reasons:

- Internal record keeping.
- We may use the information to improve our products and services.
- We may annually send an email alerting you to our timetable opening, in order to give you priority booking using the email address which you have provided.
- From time to time, we may also use your information to contact you to obtain feedback about our services. We may contact you by email, phone or mail.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about webpage traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

- whenever you are asked to fill in a form on the website, look for the boxes that you can click to indicate that you do not want the information to be used by anybody to alert you to our annual timetable opening, which will give you priority booking or to be contacted by us for feedback.
- if you have previously agreed to us using your personal information to alert you to our annual timetable opening or to be contacted for feedback, you may change your mind at any time by emailing us at info@atlantichorizons.co.uk

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.

You may request details of personal information which we hold about you under the Data Protection Act 1998. If you would like a copy of the information held on you, please email us at info@atlantichorizons.co.uk. Information is kept for 6 years from the end of the last company financial year they relate to.

If you believe that any information we are holding on you is incorrect or incomplete, please email us as soon as possible at the above address. We will promptly correct any information found to be incorrect. If you believe there is a problem with how we have handled your data, please contact The Information Commissioner's Office (ICO).